

Bill pay options available for services

As a reminder there are different ways to pay your city bill.

- A drop box located on the east side of City Hall by the Police entrance.
- Online www.cityofhancock.net (fees apply)
- Call City Hall (906)482-2720 (fees apply)
- You may sign up for autopay, forms are available on the city's website. Go to City Information>forms>utility autopay ACH form. Submit completed form by email at city@cityofhancock.net or put in the drop box.

If you are experiencing financial difficulty and cannot afford to make your payment, we encourage you to call us to set up a payment arrangement.

REMOTE PAYMENT DIRECTIONS

- Online Payment: cityofhancock.com (fees apply)

Click on "PAY YOUR UTILITIES & TAXES ONLINE " tab located on the left side of the webpage.

- You will then be directed to a new site, BS&A.
 - Located on the top left side of the BS&A site is a drop down 'Services' menu > Online Payments> 'Utility Billing Payments'
 - On the Utility Billing Online Payment Service, here you will enter your Name or address to search for your account.
 - Under the search results: your Name, and Address will appear as a link: click on it to open
 - Will open to account and billing information, confirm that the information is correct.
 - Click "Make Payment" on the bottom of the screen.
 - Enter payment information and hit "Continue" to complete the transaction.
- Pay-by-phone: 906-482-2720 (fees apply)
 - Pay by drop box: City Hall 399 Quincy Street Hancock, MI 49930
 - A drop box is located on the outside the City Hall building, on the east side. This drop box will be checked daily
 - Please include a portion of the bill with your payment or include your account number written on the memo line of your check. Do not remit cash payments via drop box.

